

# EQUINOX

## End-of-Life Notice: PCI2 Payment Devices

December 16, 2016

Dear Valued Partner:

Be advised that due to the expiration of PCI PTS version 2.x, Equinox has scheduled an End-of-Life (EOL) for all **PCI2 payment devices**. For specific information regarding usage mandates for devices that have reached PCI expiration, please contact your payment processor or card payment brand(s) of interest directly.

For your convenience, below are important milestones regarding the termination of all *PCI2 payment devices*:

- **FINAL ORDER DATE**  
Effective **February 1, 2017**, Equinox will cease taking orders for all configurations of our *PCI2 payment devices*. Discontinued *PCI2* part numbers are listed on page 2 of this document.
- **FINAL SHIP DATE**  
Our objective is to ship all *PCI2 payment device* orders that were placed prior to February 1, 2017, no later than **April 30, 2017**. Equinox sponsored repair support will be available for customers for a minimum of three years after the final ship date (i.e., April 30, 2020), as component availability permits, unless otherwise explicitly agreed between Equinox and its customers.
- **END OF SERVICE DATE**  
On **April 30, 2020**, Equinox sponsored service and repair of all configurations of our *PCI2 payment devices* will be discontinued.

As an alternative to the EOL *PCI2 payment device*, Equinox recommends the PCI PTS version 3.0 certified **L5200s** and **L5300s** models. These newer models provide many new features, specifically:

- A PCI3+SRED compliant contactless reader for Apple Pay, Android Pay, Samsung Pay, etc.
- Supports both EMV contact and contactless payment types
- Multiple Point-to-Point Encryption (P2PE) schemas
- Supports in-lane Remote Key Injections (RKIs)
- No software changes

Another payment device alternative to the *PCI2* is the PCI PTS version 4.1 **Luxe 8500i**. With its all-glass, scratch resistance touch display, the Luxe 8500i provides exceptional picture quality that captures every detail, even in the harshest lighting conditions.

As a leader in the payment terminal industry, Equinox stands ready to help our partners. If we can assist with your transition efforts to the latest application and hardware platforms, please contact your Equinox Sales Representative or email Equinox Customer Support at: [ProductSupport@equinoxpayments.com](mailto:ProductSupport@equinoxpayments.com)

Best Regards,



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### PCI2 L5300 Part Numbers

EOL PCI2 PART #	DESCRIPTION
010360-201R	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB10
010360-202R	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB15
010360-601E	PKG,L5000-CONTACTLESS BLACK
010360-611E	PKG,L5300-PCI2 PROD EMV4 BLUE COMM-BLANK
010360-612E	PKG,L5300-PCI2 PROD EMV4 CLESS BLUE COMM-BLANK
010360-615E	PKG,L5300-PCI2 PROD EMV4 GRAY COMM-BLANK
010360-621E	PKG,L5300-PCI2 DEV EMV4 CLESS BLUE COMM-TG-ETH POE
010360-623E	PKG,L5300-PCI2 PROD EMV4 BLUE COMM-ETH-SW
010360-653E	PKG,L5300-2 EMV4 CLESS COM-BLNK CBL-PUSB10
010360-654E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-RJ45
010360-655E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB
010360-656E	PKG,L5300-2 EMV4 CLESS COMM-BLNK CBL-PUSB

### Frequently Asked Questions

QUESTION	ANSWER
<b>Do I have to replace all of my PCI2 payment devices?</b>	No, there is no mandate from PCI SSC or the card brands to remove PCI2 approved devices from service. However, if you would like to use this opportunity to transition to another payment device, such as the <a href="#">L5200s/L5300s</a> or <a href="#">Luxe 8500i</a> , please contact your Equinox Sales Representative. For specific information regarding usage mandates, please contact your payment processor.
<b>Why does PCI SSC create new requirements?</b>	In an effort to keep your payment system devices secure from potential security attacks, it is necessary to regularly review, update and improve the necessary security requirements currently used to evaluate POI devices (including hardware and software modules). With that in mind, the PCI Security Standards Council has agreed to update/revise all relevant security requirements and any associated test requirements every three years.
<b>Can PCI enforce the compliance deadline?</b>	No. The PCI Security Standards Council does NOT enforce compliance of their standards. Enforcement is typically done by the card payment brands. Communication of compliance enforcement is done through your acquiring bank or processor.
<b>Where can I get more information about PCI security and card payment brands?</b>	For general information regarding PCI security requirements and specific data security, please visit the applicable card payment brand: <ul style="list-style-type: none"><li>• <b>American Express:</b> <a href="http://www.americanexpress.com/in/content/merchant/support/data-security/merchant-information.html">http://www.americanexpress.com/in/content/merchant/support/data-security/merchant-information.html</a></li><li>• <b>Discover:</b> <a href="https://www.discovernetwork.com/en-us/business-resources/fraud-security/pci-rules-regulations/">https://www.discovernetwork.com/en-us/business-resources/fraud-security/pci-rules-regulations/</a></li><li>• <b>JCB:</b> <a href="http://www.jcb europe.eu/business_partners/security/jcbprogram.html">http://www.jcb europe.eu/business_partners/security/jcbprogram.html</a></li><li>• <b>MasterCard:</b> Send an email to <b>POI Security</b> (<a href="mailto:poi_security@mastercard.com">poi_security@mastercard.com</a>)</li><li>• <b>Visa, Inc.:</b> <a href="https://usa.visa.com/dam/VCOM/download/merchants/visa-PED-Requirements-2013.pdf">https://usa.visa.com/dam/VCOM/download/merchants/visa-PED-Requirements-2013.pdf</a></li></ul>
<b>Can I replace or repair PCI2 payment devices currently in the field after April 30, 2017?</b>	One to one replacement of in-kind devices for repair and replacement are permitted, if the replacement/repair is performed by the device's original purchaser or their agent (even though the approval has lapsed).
<b>Can I upgrade my PCI2 device to PCI3?</b>	Yes. However, it requires you to send your PCI2 payment device in to our service department. Please contact your Equinox Sales Representative or email Equinox Customer Support at: <a href="mailto:ProductSupport@equinoxpayments.com">ProductSupport@equinoxpayments.com</a> .